

QUALITY POLICY

At Arienz Solutions Sdn Bhd, we supply valve services and maintenance on Actuator and Mechanical Valves i.e Motor Operated, Instrumentation and Special Application Valve including insulation services.

Arienz Solutions Sdn Bhd pledge to "TOTAL CUSTOMER SATISFACTION" by providing Quality Services & Maintenance.

In doing so, we through the implementation of Quality Management System shall :

- Understanding requirements and meeting the needs of our customer
- Focus on continuous improvement in our products and services by monitoring appropriate performance data and through audits, to ensure quality system compliance.
- Involving all employees in the delivery of quality products and services
- Respond immediately in the event of customer complaint. Ensure quality solution and corrective actions promptly implemented
- Comply with all applicable statutory requirements

Approved by,

A handwritten signature in black ink, appearing to read "R. Ramli", written over a horizontal line.

Muhammad Riadhuddin Ramli

Chief Executive Officer

08th January 2020

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